

MSP Billing: Common Visits

Quick Reference Guide

This short guide will provide you with key information about how to bill the most common types of visits (basic office visits, counselling visits, complete physical examination) in British Columbia.

Challenge

DoctorCare Best Practices and Recommendations

What are the codes for basic office visits?

The basic office visit is the most common type of visit. It is billed for evaluating a patient's medical condition through a history examination and a focused physical examination (if required).

Basic In-Office Fee Codes (0100 series)

Fee Codes	Description	Value
12100	Visit – in office (age 0-1)	\$34.79
00100	Visit – in office (age 2-49)	\$31.62
15300	Visit – in office (age 50-59)	\$34.79
16100	Visit – in office (age 60-69)	\$36.36
17100	Visit – in office (age 70-79)	\$41.10
18100	Visit – in office (age 80+)	\$47.44

Telemedicine Office Fee Codes (13X37 series)

Fee Codes	Description	Value
T13237	Telehealth FP Visit (age 0-1)	\$34.79
T13437	Telehealth FP Visit (age 2-49)	\$31.62
T13537	Telehealth FP Visit (age 50-59)	\$34.79
T13637	Telehealth FP Visit (age 60-69)	\$41.10
T13837	Telehealth FP Visit (age 80+)	\$47.44

Payments Rules

- Physician may only bill the basic office visit once per patient per visit per day
- You can bill a second visit if the is an unrelated condition to the first or the condition has worsened.
- If you submit a duplicate billing claim for a second office visit with the same patient on the same day, you are required to use submission code D for the second office visit. For each of your billing claims, include the time of visit, and a short claim note to explain the reason for each visit.

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DoctorCare Best Practices and Recommendations

What are the codes to bill for counselling visits?

Counselling is defined as the discussion about a medical condition which is recognized as difficult by the medical profession or over which the patient is having significant emotional distress.

In-Person Counselling Fee Codes (0120 series)

Fee Codes	Description	Value
12120	Individual counselling – in office (age 0-1)	\$62.05
00120	Individual counselling – in office (age 2-49)	\$56.41
15320	Individual counselling – in office (age 50-59)	\$62.05
16120	Individual counselling – in office (age 60-69)	\$64.86
17120	Individual counselling – in office (age 70-79)	\$73.32
18120	Individual counselling – in office (age 80+)	\$84.60

Counselling Telemedicine Fee Codes

Fee Codes	Description	Value
T13238	Telehealth FP Individual Counselling for a prolonged visit for counselling (age 0-1)	\$62.05
T13438	Telehealth FP Individual Counselling for a prolonged visit for counselling (age 2-49)	\$56.41
T13538	Telehealth FP Individual Counselling for a prolonged visit for counselling (age 50-59)	\$62.05
T13638	Telehealth FP Individual Counselling for a prolonged visit for counselling (age 60-69)	\$64.86
T13738	Telehealth FP Individual Counselling for a prolonged visit for counselling (age 70-79)	\$73.32
T13838	Telehealth FP Individual Counselling for a prolonged visit for counselling (age 80+)	\$84.60

Criteria

- The patient is experiencing emotional distress OR receiving a difficult medical diagnosis
- The visit was a minimum of 20 minutes

Payment Rules

- You may not bill counselling for persuading patients to change their lifestyle habits or explaining diagnostic tests.
- You also may not bill counselling just because your visit with the patient took longer than 20 minutes.

Challenge

DoctorCare Best Practices and Recommendations

What are the codes to bill for complete physical examinations?

A complete physical examination is a detailed physical examination of all body parts and systems with special attention to local examination where clinically indicated. The examination can only be conducted through in-office visits.

Complete Physical Examinations In-Office (0101 series)

Fee Codes	Description	Value
12101	Complete examination – in office (age 0-1)	\$76.83
00101	Complete examination – in office (age 2 –49)	\$69.95
15301	Complete examination – in office (age 50-59)	\$76.83
16101	Complete examination – in office (age 60-69)	\$80.32
17101	Complete examination – in office (age 70-79)	\$90.80
18101	Complete examination – in office (age 80+)	\$104.79

Criteria

- Babies 6, 12, 18-month growth and development checks
- Red flags symptoms – unexplained weight loss, night sweat, and fever where an examination of all body parts and systems may help identify a source of infection or malignancy
- Chronic medical conditions – patients who would benefit from a full exam to screen for complication or new co-morbidities (ex. in uncontrolled diabetes or frailty)

Payment Rules

- You cannot bill the physical examination for anyone 2 years of age and older as a routine annual checkup.
- When doing an adult female patient's complete physical examination, include a pap test when it is due. The pap test cannot be billed separately as it is included in the complete physical examination billing code.

What are the volume payment rules?

The Ministry has implemented daily volume payment rules for the individual physician's office visits, office counselling, and office complete examinations.

Daily Ranges (for an individual practitioner for any single day)	Discounted Rate	Payment Rate
0 to 50	0%	100%
51 to 65	50%	50%
66 and greater	100%	0%

Note: The daily volume payment rules only apply to in-office visits; telehealth fees are not included.

QUESTIONS?

Call our special Billing Hotline at 1-844-224-6244 or email support@doctorcare.ca